Wikiprint Book

Title: Trac Support

Subject: eDokumenty - elektroniczny system obiegu dokumentów, workflow i CRM - TracSupport

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Trac Support

Like in most ⮡open source projects, "free" Trac support is available primarily through the community itself, mainly through the ⮡mailing list and the project wiki.

There is also an ⮡IRC channel, where people might be able to help out. Much of the 'live' development discussions also happen there.

Before you start a new support query, make sure you've done the appropriate searching:

- in the project's ⮡FAQ
- in past messages to the Trac ⮡Mailing List
- in the Trac ticket system, using either a ⮡full search or a ⮡ticket query.

Please **don't** create a ticket in this Trac for asking a support question about Trac. Only use it when you face a *real* and *new* bug in Trac, and do so only after having read the NewTicketGuidelines. The more a bug report or enhancement request complies with those guidelines, the higher the chances are that it will be fixed or implemented promptly!

See also: ⮡MailingList, TracTroubleshooting, ⮡CommercialServices